

Root Cause Analysis

Duration 1 Day

Target Audience

Consultants/Auditors/Quality and safety management staff at manufacturing, storage/distribution and retail sites and BRCGS Professionals

Course Description

This course is to provide delegates with a thorough understanding of root cause analysis (RCA) to know the importance of RCA, and to be able to perform RCA competently. This is especially helpful when implementing some of the requirements in the BRCGS Standards

Learning Outcomes

At the end of the course, delegates will be able to:

- Define root cause analysis (RCA)
- Understand difference between symptoms and RCA
- Understand the role and importance of RCA in compliance with the BRCGS Standards
- Explore some common methods for undertaking RCA
- Be able to perform an RCA and document it effectively

Assessment - Course assignment, pass mark 75%

Certification/Accreditation - BRC